



ZANZIBAR MARITIME AUTHORITY

Circular No. FSI/15/2025

TO: Ship Owners/ Operators, Masters, Recognized Organizations (RO), Agents, Protection and Indemnity Clubs, Marine Insurers, Port State Control, PSC MOU's And Other Interested Parties of Tanzania Zanzibar Registered Vessels

Subject: Contact Points under the Tanzania Zanzibar International Register of Shipping (TZIRS)

Purpose: The purpose of this circular is to inform all our users of the Registry and interested parties about the Contact Points to which all Technical, Ship Registration, Seafarers and Accounting related enquiries should be submitted to under the Tanzania Zanzibar International Register of Shipping (TZIRS).

Scope and Applicability: This Circular applies to all New and Existing Tanzania Zanzibar Vessels engaged in International Voyages

Date: 28th November 2025

1. The Zanzibar Maritime Authority and the Tanzania Zanzibar International Register of Shipping (TZIRS) hereby confirms that as per the mandate given by The Maritime Transport Act No. 5 of 2006 and Zanzibar Maritime Authority Act No. 3 of 2009, has started an internal process to improve the service currently rendered to our existing Shipowners and Operators.
2. The Zanzibar Maritime Authority and the Tanzania Zanzibar International Register of Shipping (TZIRS) have created four (5) distinct sections that will be the contact points for Technical Enquiries, Registration of Ships, Seafarers, Financial Enquiries and an Emergency contact point of a Duty Officer.

3. The official and centralized point of contact for all technical enquiries is technical@zma.go.tz, for all Registrations, Mortgages and Deletions enquiries is registration@zma.go.tz, for all queries related to Seafarers and crew endorsements is seafarers@zma.go.tz and all financial/accounting enquiries (Quotations, Invoices, Receipts) is accounts@zma.go.tz for all related to vessels registered and Seafarers of vessels registered under Tanzania Zanzibar International Register of Shipping (TZIRS).
4. Any matter related to crew welfare, infringements to the MLC Conventions, MLC Complaints and any other issue related to the Maritime Labour Convention (MLC) is mlc@zma.go.tz.
5. An Emergency Duty Officer Contact Line 24/7 (**WHATSAPP ONLY**) +255760375336 has been created in order to receive **ONLY URGENT** messages regarding any emergency situation, PSC Detention and/or Accident/Casualty on a vessel registered under Tanzania Zanzibar International Register of Shipping (TZIRS) might encounter.
6. Any matter related to Search and Rescue (SAR) apart from contacting the Duty Officer line is ssar@zma.go.tz.
7. Following this Circular, the Zanzibar Maritime Authority and the Tanzania Zanzibar International Register of Shipping (TZIRS) require all users and interested parties to **refrain from submitting applications through any personal emails**. Instead, all applications should be directed to the four emails mentioned above, as specified in order to avoid unnecessary delays.

For additional enquiries on this circular, please contact to:

Director General and the Registrar of Ships

Zanzibar Maritime Authority

P.O.BOX 401

Tel +255 24 2236795

Website: www.zma.go.tz

Email: info@zma.go.tz /

tzirs@zma.go.tz


(MTUMWA S. SANDAL)
DIRECTOR GENERAL & REGISTRAR OF SHIPS

